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CONFIRMATION NO. 6804

<b>SERIAL NUMBER</b> 10/661,152	<b>FILING OR 371(c) DATE</b> 09/12/2003 <b>RULE</b>	<b>CLASS</b> 704	<b>GROUP ART UNIT</b> 2626	<b>ATTORNEY DOCKET NO.</b> 23230-08142
<b>APPLICANTS</b> Norikazu Endo, Cupertino, CA; Benjamin K. Reaves, Mountain View, CA;				
<b>** CONTINUING DATA *****</b> <i>No</i>				
<b>** FOREIGN APPLICATIONS *****</b> <i>No</i>				
<b>IF REQUIRED, FOREIGN FILING LICENSE GRANTED</b> <b>** 12/05/2003</b>				
Foreign Priority claimed <input type="checkbox"/> yes <input checked="" type="checkbox"/> no 35 USC 119 (a-d) conditions <input type="checkbox"/> yes <input type="checkbox"/> no <input type="checkbox"/> Met after met Verified and Allowance <i>AS</i> Acknowledged <i>AS</i> Examiner's Signature Initials		<b>STATE OR COUNTRY</b> CA	<b>SHEETS DRAWING</b> 4	<b>TOTAL CLAIMS</b> 61
				<b>INDEPENDENT CLAIMS</b> 5
<b>ADDRESS</b> 758				
<b>TITLE</b> Method and system for adjusting the voice prompt of an interactive system based upon the user's state				
<b>FILING FEE RECEIVED</b> 1656	<b>FEES: Authority has been given in Paper</b> No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:		<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees ( Filing ) <input type="checkbox"/> 1.17 Fees ( Processing Ext. of time ) <input type="checkbox"/> 1.18 Fees ( Issue ) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit	